





# **OUR VISION**

### WHAT WE'LL FOCUS ON AND WHAT SUCCESS MEANS FOR US.

**WE WILL BE ASPIRATIONAL** 

We will dream and plan big for our company and ourselves. We'll continue to be respected leaders in our field.

**WE WILL BE SUSTAINABLE** 

We will build on our proud history and reputation and ensure our company and its services remain fit for the future.

**WE WILL VALUE OUR STRONG RELATIONSHIPS** 

We will continue to work in partnership with our customers and suppliers, focusing on developing and maintaining strong relationships to allow us to ensure we deliver work and service beyond their expectations.

**WE WILL FOCUS ON OUR CULTURE** 

Continual development of and investment in our people, leadership and culture will allow us to have a great place to work where we can attract, recruit and retain great talent.

**INVESTMENT AND CONTINUAL DEVELOPMENT** 

We will continue to invest in the plant and equipment we need to exceed our customers' expectations. We will identify and implement opportunities for continual development across our business.



# **OUR VALUES**

#### THE GUIDING PRINCIPLES WE'LL WORK TO.



### WE UNDERSTAND

We know and appreciate our customers and their needs.
We take time to build relationships and understand the impact and importance of our service to them.



## WE LOOK OUT FOR EACH OTHER

We keep each other safe. We work well together and are effective members of our team.

We treat each other with trust and respect.



## WE KNOW WHAT WE'RE DOING

We continually
train and develop
ourselves to ensure
our knowledge and
skills are industry
leading. We give
our customers
assurance that they
are in safe hands.



## WE GO ABOVE & BEYOND

We keep working
until issues are
resolved and
problems solved.
We make sure
our customers are
happy before we
leave a job.



We set high standards for our business and ourselves, and continuously want to improve. We are open to change and we look out for opportunities to make improvements.

We share our knowledge and skills with colleagues.